



AFI Support and AFI CustomerCenter
observe | support | report

Your Security | Our Team of Experts
We are at your Service

AFI Support | AFI CustomerCenter

Monday-Friday: 08:00 am to 06:00 pm
Phone +49 711 26892 - 222

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kundencenter@afi-solutions.com



AFI CustomerCare is much more than just the Standard

You are in need of extended support times or a 24-hour-availability?
Special, predefined reaction and solution times?

We individually adjust to your needs:

In addition to our **Update Service**, which consults you with news regarding your AFI solution and provides you with active support, we put your AFI solution to the acid test with a one-time **Health Check**.

For a frequent monitoring of your system, we offer you a reliable all-round carefree package with our **pro-active Monitoring**.

You are independently maintaining and monitoring your system? With **Power Instruction** – our intensive and speedy instruction – you receive a deep insight into the process and installation structure of your AFI solution.

Your security in the productive operation is of our greatest concern.

We are at your service - Your AFI CustomerCare Team

For further information on AFI Support and AFI CustomerCenter: www.afi-solutions.com/en/services



AFI Solutions GmbH
www.afi-solutions.com

